

STATE BANK OF INDORE
IT SERVICES DEPT
HEAD OFFICE
5 YASHWANT NIWAS ROAD
INDORE 452 003

**Procurement of Computer Hardware & Software for CBS Branches and Offices All
Over India**
Tender Document No. 007/2010

Sealed tenders (**Technical Bids only**) are invited by the bank for supply and installation of computer hardware/software and peripherals as per configuration detailed in Annexure-A.

This tender is restricted to the following vendors empanelled with the bank for supply of Computer hardware/software /peripherals:

1. M/s HCL Infosystems Ltd.
2. M/s WIPRO Ltd
3. M/s CMS Computers Ltd
4. M/s Zenith Computers Ltd
5. M/s Accel Frontline Ltd
6. M/s IBM India Pvt Ltd
7. M/S HP India Sales Pvt Ltd
8. M/s ACER India Pvt Ltd
9. M/s R.P. Infosystems Pvt. Ltd
10. M/s Sai Infosystems India Ltd
11. M/s Tata Consultancy Services Ltd
12. M/s Allied Digital Services Ltd

QUOTES FROM VENDORS OTHER THAN THE ABOVE WILL NOT BE ACCEPTED.

2. The Technical Specifications of items required are given in Annexure A. No quantities have been indicated. The tender is meant to obtain rates of various categories of hardware. **Orders would be placed as and when requirements arise.**

3. The commercial bidding would be done through reverse e-auction which would be conducted by M/s **e-Procurement Technologies Pvt. Ltd (EPTL)** , **Ahmedabad. The prices quoted in the reverse e-auction should be F.O.R. destination inclusive of all taxes, duties, levies, VAT, transport, transit insurance, loading-unloading etc.** but excluding Entry Tax, and Octroi. Entry Tax, and Octroi wherever applicable will be paid by the vendor and the same will be reimbursed by the Bank based on actual expenses incurred. The prices should be firm for a **four-month** period from the date of reverse auction.

The tender is for 8 categories of items .**Vendors may quote for one or more or all categories. The L1 vendor would be determined separately for each**

category in the reverse auction. In the reverse e-auction, vendor should quote for **unit cost** of each category of item.

4. All equipment would need to be under **warranty for a period of one year** from date of installation. The Bank may enter into an annual maintenance contract after expiry of the warranty period with the vendor **provided** it is satisfied with the services of the vendor during the warranty period. **The post-warranty rate for comprehensive annual maintenance of the equipment would need to be mentioned in the Technical bid.** The Bank would pay a **maximum of 5 % of cost for comprehensive AMC. Vendors quoting higher AMC would be disqualified from the tender.** During warranty period of one year, ALL parts of the equipment developing defects are replaceable with new ones at no cost to the Bank. During the warranty and subsequent AMC period , the vendor would be required to maintain adequate spares/consumables locally to ensure prompt attendance to faults. The AMC charges will be payable **quarterly in arrears** subject to satisfactory maintenance services. The vendor shall not increase the AMC rate per annum for three years after the expiry of the warranty period. The vendor should mention the AMC rate in the Technical Bid. **The Bank is not bound to accept the AMC rate quoted by the vendor. AMC rate higher than 5 % per annum would not be acceptable to the bank.**

5. The vendor must submit bids in a sealed envelope marked "**Tender No.007/2010 for Computer Hardware/ Software for CBS Branches/Offices all over India due on 14/07/2010**". The Technical Bids will be examined by the Technical Committee of the Bank and only **vendors who qualify in the technical Bids will be required to participate in reverse e-auction for the commercial bidding.** The decision of the Technical Committee as to which vendors qualify in the technical bids would be final and binding.

6. **The sealed envelope containing the technical bids should be delivered on or before 3 pm , 14th July 2010 at the following address**

The Deputy General Manager,
IT Services Dept.
State Bank of Indore
Head Office
5 Yashwant Niwas Road
Indore – 452 003

7. **The Technical Bids received would be opened at 4 PM on 14/07/2010 in the presence of authorized representatives of the vendors. Vendors are accordingly advised to ensure that their representatives are present on the said date and time at the address where the Technical Bids are to be delivered. The opening of the technical bids, will, however, not be deferred on account of any or all the vendors' representatives not being present. No separate intimation regarding opening of technical bids would be sent to the vendors.**

8. The Technical bids will be examined by the Technical Committee of the bank which may call for clarifications/ additional information from the vendors which must be furnished to the Technical Committee in the time stipulated by the Technical Committee failing which the bid is liable to be rejected. **The vendors short-listed by the Technical Committee will be informed of the time and date of the reverse e-auction for commercial bidding.**

09. The Technical Bid must be submitted in the format provided in Annexure A failing which the bid is likely to be summarily rejected.

10. If 14/07/2010 is declared a bank holiday in Indore, due date of the tender will be postponed to 3 PM on the next working day.

11. The vendor should be in a position to provide on-site maintenance services at the locations all over India where the items are supplied.

13. **Vendors are required to specify the make and model of the equipment quoted for.** Technical literature/brochures regarding the products should invariably be provided with the technical bid. **If these are not provided, the Technical Committee is likely to reject the tender of that vendor.**

14. The vendor should give an undertaking that all equipments /components supplied would be brand new and not second-hand or refurbished.

15. The decision of the bank in regard to this tender shall be final and binding on all the bidders. All disputes or differences in connection with this tender shall be subject to the jurisdiction of the courts at Indore only.

16. After determination of L1 vendor through reverse e-auction, no escalation in prices will be entertained under any circumstances.

17. **The equipment will have to be delivered and installed at the locations specified in the purchase order within 4 weeks of the date of the purchase order.** In case of delay in supply and completion of the order, liquidated damages @ 0.5 % of the order value per week or part thereof will be imposed on the vendor. The bank also reserves the right to cancel the order placed, if delay is not acceptable to the Bank.

18. In case of individual orders of value **Rs 2 lacs and above**, the Bank would pay 90% of the order amount after successful delivery and installation of the systems and the balance 10% on satisfactory execution of the terms of the contract, and performance of the equipment for a period of 12 months from the date of installation OR on submission of a one-year Bank Guarantee from a scheduled bank (other than a Bank of the State Bank Group) of equivalent amount by the vendor. The guarantee should be given in a format acceptable to the bank.

In case of individual orders of value **under Rs 2 lacs**, the bank would pay 100% on installation.

19.The Bank does not bind itself to accept the lowest quotation obtained through reverse auction and reserves the right to reject any or all the quotations received, without assigning any reason therefore.

20.Any legal disputes arising would be settled within the jurisdiction of the courts at Indore.

21.Invoices and delivery challans should indicate the 'part numbers' of the various components such as Mother boards, RAM chips, hard disks, DAT Drives, SCSI controllers, Monitors etc.

22.All software should be pre-loaded at factory before despatch to the concerned branches/offices. **All software supplied should be licensed.**

23. Vendors may offer configurations exceeding the specifications given. No additional weightage , would, however, be given for this.

24. IMPORTANT :Each page of this tender document must be submitted duly stamped and signed on each page by the vendor by way of acceptance of all terms and conditions stipulated in the tender document.

25. IN THE EVENT THE VENDOR IS OFFERING ANY EQUIPMENT /COMPONENT OF SPECIFICATIONS HIGHER THAN THAT CALLED FOR IN THE TENDER, THE VENDOR MUST ATTEST DOCUMENTARY EVIDENCE COMPARING THE TENDER SPECIFICATIONS WITH THE ONES BEING OFFERED BY HIM AND CLEARLY AND UNAMBIGUOUSLY SUBSTANTIATE THAT THE SPECIFICATIONS BEING OFFERED BY HIM ARE HIGHER THAN WHAT HAVE BEEN ASKED FOR. MERELY MAKING STATEMENTS TO THE EFFECT THAT HIS SPECIFICATIONS ARE "HIGHER"OR "BETTER"WOULD NOT BE ACCEPTABLE AND SUCH TENDERS ARE LIABLE TO BE REJECTED AT THE TIME OF TECHNICAL EVALUATION. IN ANY CASE, THE DECISION OF THE BANK WOULD BE FINAL IN CASE OF ANY DEVIATION FROM THE TENDER SPECIFICATIONS. ***VENDORS ARE ACCORDINGLY ADVISED TO OFFER EQUIPMENT STRICTLY AS PER TENDER SPECIFICATIONS.***

26. TO PARTICIPATE IN THE ON-LINE REVERSE E-AUCTION, VENDOR SHOULD HAVE A VALID DIGITAL CERTIFICATE.

27. The bank reserves the right to cancel this tender at any stage.

28.Any clarifications sought regarding this tender may be obtained on the following phone nos: 0731-2539657, 0731-2433734, 94250-67020 (Contact person: Atul Patil).

Start of Tender Date: **30/06/2010** End of Tender Date : **14/07/2010** upto **3.00 pm**

The Deputy General Manager,
IT Services Dept.

	server should be compatible with Windows 2000/2008 server operating systems.	
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ITEM NO. 2 SERVER(II)

	SERVER CONFIGURATION	COMPLIANCE Y/N
Single Processor	Intel Xeon Processor E5420 Quad Core @ 2.50 Ghz with 12MB L2 CACHE	
Motherboard	SERVER CLASS MOTHERBOARD AND CHIPSET (Capable of supporting two processors)	
Memory	2 GB DDR-2 667MHz with ECC (expandable up to 4 GB);	
Storage	1 X 146GB SAS hot –swap hard-diskf for Operating System. 3 X 146 SAS hot-swap hard-disks for data storage on SAS RAID controller supporting RAID-1 to RAID-5 (Make of disks:Seagate/Quantum or model certified for MS Windows .)	
Network Interface	DUAL gigabit Ethernet cards (on board)	
I/O Ports	1 Parallel Port 4 USB ports, 2 Fast serial ports	
Expansion Slots	2 free PCI slots	
DVD Writer	16 x Double Layer :DVD Writer Super Multi, Model Certified for MS Windows	
Chassis	Tower Chassis	
Mechanical Keyboard	Mechanical Keyboard (104 OR MORE KEYS)	
Mouse	Optical scroll mouse	
Monitor	17” TFT Monitor (TCO 03 CERTIFIED)	
TAPE DRIVE	INTERNAL 36/72GB DAT DRIVE WITH DEDICATED CONTROLLER ; MODEL CERTIFIED FOR MS WINDOWS.	
POWER SUPPLY	1+1 REDUNDANT POWER SUPPLY	
FDD	1.44" FDD.	
SERVER CERTIFICATION	CERTIFIED FOR MICROSOFT WINDOWS AND SHOULD BE LISTED IN THE WINDOWS SERVER CATALOG PAGE OF MICROSOFT’S WEBSITE (EXACT QUOTED MODEL)	

Note: Bank would obtain Windows 2008 Server Operating System License separately for the above server under Select Agreement with Microsoft . Procurement of operating system for the server is not part of the tender. The vendor would, however, be required to load windows 2003 Std Server Operating System on the server and also provide operating system support.

ITEM NO.3 WORKSTATION (WITHOUT CD / FLOPPY DRIVE):

MAKE

MODEL.....

	CONFIGURATION	COMPLIANCE Y/N
PROCESSOR	INTEL E7500 (2.93 Ghz) or higher OR AMD Phenom II X2 545 (3.0 Ghz) or Higher	(Specify which option would be supplied.)
MOTHERBOARD	INTEL original or OEM certified for Microsoft OR AMD original or OEM Certified for Microsoft	
CHIPSET	INTEL G41 or higher OR AMD 760 or higher	
STORAGE	160 GB HDD SATA	
MEMORY	2 X 1 GB DDR3 RAM	
LAN CARD	NETWORK CARD 10/100/1000 MBPS ETHERNET	
MECHANICAL KEYBOARD	MECHANICAL KEY BOARD (104 OR MORE KEYS) OEM BRAND	
MONITOR	18.5" wide LED Backlit LCD Monitor (TCO'05 Certified 8,000,000:1 Dynamic Contrast Ratio, 1366x768 Native Resolution, 5ms Response Time) or <u>higher</u> , 2 x 1 watt speakers (in-built/external)	
MOUSE	OPTICAL SCROLL MOUSE	
PORTS	1 PARALLEL, 1 SERIAL, 4 USB PORTS (2USB PORT SHOULD BE IN FRONT)	
OPERATING SYSTEM	Windows 7 Professional with Windows XP mode, Windows virtual PC and Windows XP mode update WITH PRODUCT KEY and recovery media	
CERTIFICATION	THE MODEL SHOULD BE CERTIFIED FOR MICROSOFT WINDOWS.	

ITEM NO.4 HIGH SPEED DOT MATRIX PRINTER

SPECIFICATION	COMPLIANCE Y/N
<p>HIGH SPEED DOT MATRIX PRINTER – 24 PIN 136 COL Acceptable Makes: a. LIPI T-2250 (500 cps @ 10 cpi draft printing) b. WeP HQ 2000 (564 cps @ 10 cpi draft printing) c. Epson DLQ -3500 (495 cps@10 cpi draft printing) d. TVSE DP 6000 (480cps @ 10 cpi draft printing)</p>	

ITEM NO. 5 DOT MATRIX PRINTER, 80 COL

<p>DOT MATRIX PRINTER – 24 PIN 80 C0L Acceptable Makes: a. WeP LQ 540 DX (200 cps @ 10 cpi draft printing) b. Epson LQ – 300 + (225 cps @ 10 cpi draft printing) c. TVS-E MSP 450 Champion (250 cps @10 cps draft printing)</p>	
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ITEM NO. 6 PASS BOOK PRINTER

SPECIFICATIONS	COMPLIANCE Y/N
<p>PASS BOOK PRINTER Acceptable Makes: TVS Speed 40 Olivetti PR2E LIPI PB2 EPSON PLQ 20 Wincor Nixdorf high Point 4915xe Technost-MAEL 355</p>	

ITEM NO.7 LASER PRINTER

LASER PRINTER OF THE FOLLWING SPECIFICATIONS OR HIGHER	COMPLIANCE Y/N
<p>MAKE</p>	
<p>MODEL.....</p>	
<p>i. 25 PPM (A4) or higher</p>	
<p>ii. Resolution 1200 X 600 with in-built Network Interface</p>	
<p>iii. 32 MB RAM</p>	
<p>iv. Automatic Duplex Printing</p>	
<p>v. 1 High Speed USB 2.0 or 1 Parallel Port</p>	

ITEM NO. 8 FLAT BED SCANNER

	Acceptable Makes: a. HP Scanjet 600 dpi b. CANON 600 dpi c. Xerox DocuMate 4800	COMPLIANCE Y/N
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AMC PERCENTAGE TO BE SPECIFIED ALONG WITH TECHNICAL BID:

AMC PERCENTAGE PER ANNUM: _____ %

Please Note that AMC over 5 % per annum will not be acceptable to the Bank and invite rejection of the vendor's bid.

Annexure "b"
DRAFT OF WARRANTY AGREEMENT

MADE THIS _____ the DAY OF _____ 200 BY AND BETWEEN

1. STATE BANK OF INDORE having its Head Office at 5, Y.N. Road Indore, (hereinafter referred to as 'The Bank' which expression shall include its successors and assigns)

AND

2. M/s.....having its Head Office at(hereinafter referred to as THE COMPANY which expression shall include its successors and assigns)

WHEREAS the Bank wishes to acquire computer systems , peripherals and softwares and services for its operations, and THE COMPANY agrees to provide computer systems, peripherals, softwares and enquired services as defined herein.

AND

WHEREAS pursuant thereto the Bank having issued a purchase order bearing reference number CPP/_____ dated _____ favouring THE COMPANY and THE COMPANY having accepted the said purchase order in its entirety.

Now it is agreed as follows:

1. COMMENCEMENT AND TERMS:

1. THIS WARRANTY SHALL SURVIVE INSPECTION OF, AND PAYMENT FOR AND ACCEPTANCE OF THE equipment, (but shall expire in respect of complaints of which THE COMPANY has been notified prior to such date) 1 year for computer systems and peripherals.

2. WARRANTY :

2.1 The company WARRANTS THAT THE EQUIPMENT supplied shall be brand new, free from all defects in fault and material, and manufacture and shall be of the highest grade and quality and consistent with the established and generally accepted standards for material of the type shall be in full conformity with the specifications, drawings and samples, if any, and shall operate properly. THE COMPANY shall be fully responsible for its efficient operation.

2.2 All of the terms, warranties and benefits granted by THE COMPANY herein are comparable to or better than the equivalent terms being offered by THE COMPANY to any of its present customers. If THE COMPANY shall, during the terms of this Agreement, enter into arrangements with any of its customers providing greater benefits or more favourable terms, this Agreement shall thereupon be deemed to provide the same to the Bank.

3. REPAIR AND MAINTENANCE SERVICE:

3.1 During the term of this Agreement, THE COMPANY agrees to maintain the Equipment in good working order and for this purpose will provide the following repair and maintenance services:

- i. The obligations expressed under the warranty expressed above shall include all costs relating to labour, spares, maintenance (preventive, unscheduled), and transport charges from site to manufacturer's works and back for repair/adjustment; or replacement at site of any part of the equipment which under the normal and proper use and maintenance proves defective in design, material or workmanship or fails to conform to the specifications given by the purchaser to THE COMPANY.
- ii. In cases where unserviceable parts of the EQUIPMENT need replacement THE COMPANY shall replace such parts, at no extra cost to the Bank, with brand new parts.
- iii. THE COMPANY shall further ensure that the EQUIPMENT is not down at any time for want of spare parts.
- iv. THE COMPANY shall provide repair and maintenance service, in response to oral, including telephone, notice by the Bank, within 2 hours.
- v. THE COMPANY shall ensure that faults and failures intimated by the Bank at above are set right within 2 hours of being reported.
- vi. THE COMPANY shall ensure that the full configuration of the EQUIPMENT is available to the Bank in proper working condition for 98% of the time in every month.
- vii. THE COMPANY shall ensure that the mean time between failures (including any malfunctioning, breakdown or faults) in the EQUIPMENT or any part thereof is not less than 2000 hours.

- viii. All engineering changes generally adopted hereafter by THE COMPANY for equipment similar to that covered by this Agreement, shall be made to the EQUIPMENT at no cost to the Bank.
- ix. All repair and maintenance service described herein shall be performed by qualified maintenance engineers totally familiar with the EQUIPMENT.
- x. THE COMPANY shall maintain at the Bank's site, a written maintenance and repair log; and shall record therein each incident of EQUIPMENT malfunction, date and time of commencement and successful completion of repair work and nature of repair work performed on the EQUIPMENT together with a description of the cause for work, either by description of the malfunction or as regularly scheduled Preventive Maintenance. The Bank shall use the same log for recording the nature of faults and failures observed in the EQUIPMENT, the date and time of their occurrence and the date and time of their communication to THE COMPANY.

3.2 THE EQUIPMENT shall not be shifted to an alternate site and installed thereat during the currency of this Agreement without prior written notice to THE COMPANY. However, if the Bank desires to shift the EQUIPMENT to a new site and install it thereat urgently. THE COMPANY shall be informed of the same immediately. THE COMPANY shall provide necessary assistance to the Bank in doing so. The warranty, after such shifting and re-installation, would continue to be binding on THE COMPANY and the Bank.

3.3 If in any month, THE COMPANY does not fulfill the provision of clauses 3.1 (iii), (iv), (v) and (vi) THE COMPANY shall reimburse to the Bank, such sums of money as demanded by the Bank as per the terms laid down in the purchase order.

4. SUBCONTRACTING:

4.1 THE COMPANY WILL NOT SUBCONTRACT OR PERMIT ANYONE OTHER THAN THE COMPANY'S QUALIFIED PERSONNEL TO PERFORM ANY OF THE WORK, SERVICES OR OTHER PERFORMANCE REQUIRED OF THE COMPANY UNDER THIS AGREEMENT WITHOUT THE PRIOR WRITTEN CONSENT OF THE BANK.

5. EQUIPMENT ATTACHMENT:

5.1 The Bank shall have the right to more changes and attachments to the equipment, provided much changes or attachments do not prevent proper

maintenance from being performed, or unreasonably increase THE COMPANY cost of performing repair and maintenance service.

6. SECURITY:

6.1 THE COMPANY agree that it and its personnel will at all times comply with all security regulations in effect from time to time at the Bank's premises and externally for materials belonging to the Bank.

7. CONFIDENTIALITY:

7.1 THE COMPANY ACKNOWLEDGES THAT ALL MATERIAL AND INFORMATION WHICH HAS OR WILL COME INTO ITS POSSESSION OR KNOWLEDGE IN CONNECTION WITH THIS agreement or the performance hereof, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging or cause loss to the Bank. THE COMPANY agrees to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement to release it only to employees requiring such information, and not to release or disclose it to any other party. THE COMPANY agrees to take appropriate action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this Agreement can be fully satisfied.

8. LIABILITY AND INDEMNITIES :

8.1 THE COMPANY represents and warrants that the repair and maintenance service/products hereby sold do not violate or infringe upon and patent; copyright, trade secret, or other property right of any other person or other entity. THE COMPANY agrees that it will, and hereby does, indemnify the Bank from any claim, directly or indirectly resulting from or arising out of any breach or claimed breach of this warranty.

9. GENERAL :

9.1 No amendment to this Agreement shall be effective unless it is in writing and signed by duly authorized representatives of both parties.

9.2 Each party warrants and guarantees that it has full power and authority to enter into and perform this Agreement and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read this Agreement, understands it, and agrees to be bound by it.

9.3 Words importing the singular include the plural and vice versa.

IN WITNESS WHEREOF THE PARTIES HAVE EXECUTED THIS AGREEMENT ON THE ABOVE MENTIONED DATE.

Seal of the company affixed in presence of
Shri _____
(The Company's authorized representative)
and signed by the duly authorized representative,
Shri _____ Designation _____.
_____.

The Bank by its representative
Shri _____
State Bank of Indore,
INDORE.

FORMAT OF GUARANTEE

ANNEXURE-C

STATE BANK OF INDORE
HEAD OFFICE,
5, Y.N. ROAD, INDORE

Guarantee No. _____
Amount of Guarantee Rs. _____
Guarantee Cover from _____ to _____
Last Date for lodgement of claim: _____

This Deed of Guarantee made at _____ on _____ this _____ day of _____ by and between _____ a body corporate constituted under the Banking Companies (Acquisition & Transfer of undertaking), Act 1970 and having its Head Office at _____ and amongst others in India a branch at _____ (hereinafter referred to as "THE GUARANTOR" which expression shall include wherever the context so permits its successors and assigns) of the ONE PART and State Bank of Indore, a body corporate constituted under State Bank of India (Subsidiary Banks Act, 1959 having its Head Office 5, Y.N. Road, Indore, MP. (Hereinafter referred to as "THE PURCHASER" WHICH EXPRESSION SHALL INCLUDE WHEREVER THE CONTEXT PERMITS ITS SUCCESSORS AND ASSIGNS OF THE other part.

WHEREAS

The Purchaser in pursuance of its scheme for mechanization of its branches offices is desirous of procuring and installing various configurations of the hardware and attendant peripherals, spares and other components in certain identified branches located throughout India.

The Purchaser has accordingly placed a Purchase Order to/ in favour of M/s _____ a company incorporated and registered under the Companies Act, 1956 and having its Regd. Office at _____ (hereinafter referred to as "THE VENDOR" which expression include wherever the context so permits its successors and

assigns) hardware mentioned in the purchase order no. _____ dated _____ (all these purchase orders are hereinafter referred to for brevity's sake as "THE SAID ORDERS", which shall mean all of them or any one of them or some of them) for supplying, installing and commissioning of computer systems, equipments mentioned therein.

The vendor has duly accepted the said orders from the purchaser agreeing thereby supplying, installing and commissioning of computer systems equipments in accordance with the specifications more particularly described in the said orders for installation at respective sites and on the various terms and conditions mentioned in the said orders.

The vendor has carried out the Acceptance test in respect of the hardware, equipments (which is hereinafter referred to as "THE SAID EQUIPMENT") installed by the Vendor at site of the purchaser.

In terms of the said orders one of the conditions is that upon successful completion of the Acceptance Test and issue of certificate from/by the purchaser of each such hardware, equipments in accordance with the provisions of the clause of the said orders, 10% of the total price in respect of the respective hardware, equipments shall be retained by the purchaser until or up to the expiry of 15 months from the date of successful implementation/acceptance of the computer systems and equipments and its continued satisfactory performance.

The vendor has requested the Bank to release the said retention money of 10% the total price amount which the purchaser has agreed subject to the vendor furnishing a Bank Guarantee in the form acceptable to the purchaser from a scheduled Bank guaranteeing the satisfactory execution and performance of the terms and conditions of the said orders and performance of respective hardware and equipments as mentioned in the said orders with a specific stipulation that in the event of failure on the part of the vendor to working of the computer systems and equipments for the stipulated period, the Guarantor shall make good to the purchaser all the losses, damages and other expenses incurred or suffered by the purchaser equipments valid for the period of 15 months from the date of this equipments valid for the period of 15 months from the date of this guarantee (including 3 months claim period).

The Guarantor has requested the purchaser to pay to the vendor the final balance of 10% the total price for the said equipments in terms of the said orders and in consideration of the purchaser having agreed to do so, the Guarantor have agreed to execute the performance guarantee, being these presents in the manner and on the terms and condition hereinafter appearing.

NOW THEREFORE THIS DEED WITNESSETH AS FOLLOWS

- (i) In consideration of the purchaser having at the request of the vendor and also it the guarantor's request agreed to pay to the vendor the said sum of Rs _____ being the balance 10% of the total price of the said Equipment, we,

_____ the Guarantor hereinabove named hereby unconditionally and irrevocably guarantee and undertake that the vendor shall satisfactorily execute the terms of the said orders and further ensure satisfactory performance of the hardware supplied, installed and commissioned for a period of 1 years from the date of formal acceptance by the purchaser of the said equipment is laid down in the said orders and in the event of unsatisfactory performance or non-performance of the said equipment (contrary to the conditions stipulated in the said orders), the Guarantor hereinabove named shall merely on demand by the purchaser and without any protest or demur and without any recourse to the Vendor and notwithstanding any contestation or existence of any dispute whatsoever between the Vendor and the Purchaser, pay to the Purchaser at _____ forthwith any such amount mentioned in the aforesaid demand but not exceeding a sum among mentioned in the aforesaid demand but not exceeding a sum of Rs_____ (Rupees _____) together with interest, costs, charges and expenses if any as may then be due to the purchaser and shall indemnify and keep indemnified the purchaser against all losses of the said equipments, together with interest, costs, charges and expenses whatsoever which the purchaser may or might have incurred or suffered by reasons of default on the part of the vendor.

(2) WE _____ BANK, HEREBY FURTHER AGREE AND DECLARE THAT:

(a) Any neglect or forbearance on the part of the Purchaser to the Vendor or any indulgence of any kind shown by the Purchaser or any change in the terms and conditions of the said orders or any agreement mutually agreed between the Vendor and the Purchaser shall not in any way release or discharge the Guarantor from its liabilities under this guarantee which under the law relating sureties would but for this provision have the effect of so releasing the Guarantor.

(b) It shall not be necessary for the Purchaser to proceed first against the Vendor prior to proceeding against the Guarantor and the Guarantee herein contained shall be distinct and independent and shall be enforceable against the Guarantor notwithstanding any other guarantee or security now or hereinafter may be held by the purchaser at its discretion, shall at the time when proceedings are taken against the Guarantor this Guarantee be outstanding and/or not enforced and/or remain unrealised.

(c) This guarantee shall not be affected by any infirmity or absence or irregularity in the exercise of the guaranteeing powers by or on behalf of Guarantor to execute this Guarantee or by merger to amalgamation or any change in the constitution or name of the Guarantor.

(3) WE THE SAID BANK, HEREBY ALSO FURTHER AGREE AND DECLARE THAT :

(a) Though as between the Vendor and the Guarantor the Guarantor is surety only, the Guarantor agrees that as between the Purchaser and the Guarantor, the Purchaser is entitled to act as if the Guarantors and principal debtors to the Purchaser for all payments guaranteed by them as aforesaid to the Purchaser.

(b) This guarantee is a continuing guarantee during the validity period and is valid for a period of 15 months including 3 months claim period from the date of acceptance, i.e. _____. The Guarantor hereby expressly undertakes not to revoke this guarantee during its validity period except with the written previous consent of the purchaser.

(c) This guarantee shall not be affected by the change in the constitution of the Vendor or the Purchaser and shall be discharged only on the Purchaser being satisfied about the performance of the said equipment by fulfilling the criterion as to the uptime performance of the said equipment as laid down in the said orders or by payment by the Guarantor of the sum guaranteed hereunder to the purchaser as the case may be.

(d) In the event of the Vendor being wound up, the Purchaser will be entitled to proceed against the properties of the Vendor in respect of the Vendor's whole indebtedness to the Purchaser without any right on the part of the Guarantor to stand in the Purchaser's place in respect of or to claim the benefits of any compensation for payment or for any security held by the Purchaser until the Purchaser has received the full amount under this guarantee against the Vendor.

(e) This guarantee shall be in addition to and not in substitution of/for any other guarantee or security for the vendor given or to be given to purchaser in respect of the said equipments.

(f) The Purchaser shall be the sole judge as to whether the vendor has committed any breach or breaches of the terms and conditions of the said orders and/or as to the amounts of loss, damage, costs, charges and expenses caused to or suffered or that may be caused to or suffered by the Purchaser and the decision of the Purchaser as to the same shall be final and binding on the Guarantor and the very demand/claims of the Purchaser in this behalf shall be proof of such decision of the Purchaser.

(4) This is also a condition of this guarantee that the Vendor shall not exercise any unpaid Vendor's lien or claim or any other form of charge or security on or in respect of the said computer equipments supplied, installed and commissioned at the respective sites of the Purchaser as mentioned in the said orders.

(5) Any notice/communication from the purchaser to the effect that there has been failure of the said equipment to perform and satisfy the criterion as to uptime performance of the said equipment laid down in the said orders shall be conclusive, final and binding on the Guarantor and shall not be questioned by the Guarantor in or outside any Court, Tribunal, Authority or Arbitration as the case may be. Any notice/communication by way of request and demand or otherwise hereunder may be sent by registered A.D. post or any other mode of communication to the Guarantor addressed as aforesaid. If sent by

registered A. it shall be deemed to have been given at the time when it would have been delivered in due course of Regd. A.D. post and in providing such notice when given by Regd. A.D. post it shall be sufficient to prove that the envelope containing the notice was posted and a certificate signed by an officer of purchaser that the envelope shall be conclusive.

Notwithstanding anything contains herein :-

(i) Our liability under this Bank Guarantee shall not exceed
Rs_____ (Rupees_____)

(ii) This Bank Guarantee shall be valid up to _____ and

(ii) We are liable to pay the guaranteed amount or any part under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before

IN WITNESS WHEREOF, The Guarantor has caused the presents executed at the place and on the date, month and year first hereinabove written.

THE SEALED AND DELIVERED
BY

The Guarantor hereinabove named by its duly constituted attorney/ies.

**Business Rule & terms & conditions of Reverse Auction for the
PROCUREMENT OF HARDWARE AND SOFTWARE FOR CBS BRANCHES
AND OFFICES SITUATED ALL OVER INDIA.**

<p>BUYER NAME</p>	<p>State Bank of Indore Head Office, ITS Department 5 Y.N. Road Indore 452 003 India</p>
<p>AUCTION TO BE CONDUCTED BY</p>	<p>e-Procurement Technologies Pvt. Ltd. (abcprocure) B-705, Wall Street - II, Opp. Orient Club, Nr. Gujarat College, Ahmedabad - 380 006. Gujarat State, India</p> <p>Tel.:- 91 - 079 - 4001 6860 / 6861 / 6863 / 6864 / 6877 Fax:- 91 - 079 - 4001 6876</p> <p>http://sbi.abcprocure.com</p>
<p>DATE OF AUCTION</p>	<p>Auction Date: Will be intimated</p>

Business Rules For Reverse Auction

GENERAL TERMS AND CONDITIONS OF REVERSE AUCTION

1. For the proposed reverse auction, technically and commercially acceptable bidders only shall be eligible to participate.
2. State Bank of Indore will engage the services of a service provider who will provide all necessary training and assistance before commencement of on line bidding on Internet.
3. Business rules like event date, time, start price, bid decrement, extensions, etc. also will be communicated through service provider for compliance.
4. Vendors have to fax the compliance form in the prescribed format (provided by service provider) before start of Reverse auction. Without this the vendor will not be eligible to participate in the event.
5. Reverse auction will be conducted on scheduled date & time.
6. At the end of reverse auction event, the lowest bidder value will be known on the network.
7. **The lowest bidder has to fax the duly signed filled-in prescribed format to State Bank of Indore through service provider within 24 hours of auction without fail.**
8. Any variation between the on-line bid value and signed document will be considered as sabotaging the tender process and will invite disqualification of vender to conduct business with State Bank of Indore as per prevailing procedure.

Business Rule for finalization of the procurement.

State Bank of Indore shall finalize the procurement of the items against this Tender through reverse auction mode. State Bank of Indore has made arrangement with M/s. e-Procurement Technologies Pvt. Ltd, Ahmedabad (ETPL) who shall be State bank of Indore's authorized service provider for the same. Please go through the guidelines given below and submit your acceptance to the same along with your Technical Bid.

1. Computerized Reverse auction shall be conducted by State Bank of Indore , on pre-specified date, while the vendors shall be quoting from their own offices/ place of their choice. Internet connectivity and other paraphernalia requirements shall have to be ensured by vendors themselves. In the event of failure of their Internet connectivity, (due to any reason whatsoever it may be) it is the bidders responsibility / decision to send fax communication, immediately to ETPL furnishing the price, the bidder wants to bid online, with a request to ETPL to upload the faxed price on line so that the service provider will up load that price on line on behalf of the Bidder. It shall be noted clearly that the concerned bidder communicating this price to service provider has to solely ensure that the fax message is received by ETPL in a readable / legible form and also the Bidder should simultaneously check up with ETPL over phone about the clear receipt of the price faxed. It shall also be clearly understood that the bidder shall be at liberty to send such fax communications of prices to be up loaded by ETPL only before the closure of Bid time and under no circumstances it shall be allowed beyond the closure of bid time. Such bidders have to ensure that the service provider is given a reasonable required time by the bidders, to upload such faxed prices online and if such required time is not available at the disposal of ETPL at the time of receipt of the fax message from the bidders, ETPL will not be uploading the prices. It is to be noted that either SBI or ETPL are not responsible for these unforeseen circumstances. In order to ward-off such contingent situation, bidders are requested to make all the necessary arrangements / alternatives whatever required so that they are able to circumvent such situation and still be able to participate in the reverse auction successfully. However, the vendors are requested to not to wait till the last moment to quote their bids to avoid any such complex situations.
2. Please note that the start price of an item in online reverse auction is open to all the participating bidders. Any bidder can start bidding, in the online reverse auction, from the start price itself. Please note that the first online bid that comes in the system during the online reverse auction can be equal to the auction's start price, or lesser than the auction's start price by one decrement, or lesser than the auction's start price by multiples of decrement. The subsequent bid that comes in to outbid the L1 rate will have to be lesser than the L1 rate by one decrement value or in multiples of the decrement value.
3. **ETPL shall arrange to train your nominated person(s), without any cost to you. They shall also explain you, all the Rules related to the Reverse Auction/ Business Rules Document to be adopted along with bid manual. You are required to give your compliance on it before start of bid process.**

MATERIAL FOR BID: Computer Hardware & Software for CBS Branches and Offices All over India as per the specifications in this tender.

4. **BIDDING CURRENCY AND UNIT OF MEASUREMENT:** Bidding will be conducted in Indian Rupees (INR).
5. **BID PRICE:** THE BIDDER HAS TO QUOTE UNIT COST TO STATE BANK OF INDORE FOR EACH CATEGORY OF ITEM.
6. **The technical & commercial terms are as per State Bank of Indore Tender Document No. 007/2010: Procurement of Computer Hardware & Software for CBS Branches and Offices All over India**
7. **VALIDITY OF BIDS:** The Bid price shall be firm for a period specified in the tender document and shall not be subjected to any change whatsoever.
8. **At the end of the reverse auction, bidder has to provide a detailed break up of item-wise unit price for his lowest offer within 24 Hrs.**
9. **Procedure of Reverse Auctioning**

i. Auction Format: English Reverse Auction No Ties Auction

- There is only 1 Bidder at a particular position / rank, which means 1 L1, 1 L2 & so on.
- The criteria followed here is of Price only. So, the Bidder who quotes the lowest Price is declared as the winner of the Auction.
- A bidder here can revise his bids. The revised price should be lower than the L-1 price at that point of time.

ii. Bidding Process And Timeline (You should complete the following steps)

- Participate in the training Programme for bidding by auction conducting vendor on the dates mentioned by them.
- You should be prepared with competitive price quotes on the day of the bidding event.
- Participate in the online bidding event.

iii. Start bid price

- START BID PRICE IS THE UPPER/CEILING PRICE OF THE CONTRACT VALUE FIXED BY STATE BANK OF INDORE FOR THE REVERSE AUCTION EVENT. BIDDERS CAN BID ONLY LOWER THAN THE START BID PRICE.
- Start bid price shall be available to the bidders during the start of the auction on the auction site.

iv. Bid Decrement

- BID DECREMENT IS THE FIXED AMOUNT BY WHICH, OR BY MULTIPLES OF WHICH, THE NEXT BID VALUE CAN BE DECREASED.
- BID DECREMENT SHALL BE AVAILABLE TO THE BIDDERS DURING THE START OF THE AUCTION ON THE AUCTION SITE

v. Bid Price in reverse auction

- **The bidder's bids in the reverse auction must represent the unit price inclusive of all taxes and duties, transport cost ,installation cost, loading & unloading charges etc but excluding octroi/entry tax. Bidders will quote unit cost in Indian Rupees .**

VI. AUCTION DURATION

- THE AUCTION WILL BE IN TWO PARTS. FIRST THERE WILL BE AN ONLINE SEALED BID (INITIAL AUCTION) OF 15 MINUTES DURATION. THE VENDOR SHALL BE ASKED TO ENTER THE PRICE ON LANDED COST BASIS TO ARRIVE AT START BID PRICE AS PER THE TENDER DOCUMENT. THE INITIAL AUCTION SHALL BE CARRIED OUT INITIALLY FOR 15 MINUTES SO THAT ALL THE PARTICIPATING BIDDERS CAN ENTER THEIR DATA CORRECTLY. IN THIS TYPE OF AUCTION VENDORS SHALL BE ALLOWED TO QUOTE ONCE ONLY AND WILL NOT BE ABLE TO SEE THE BIDS OF OTHER BIDDERS AS WELL AS THE LOWEST BID FOR ANY LINE ITEM. AFTER A GAP OF FIFTEEN MINUTES THE REVERSE AUCTION BEGINS. THIS AUCTION WILL BE OF 1 HOUR DURATION. IN CASE THERE IS ANY ACCEPTABLE BID QUOTED BY ANY BIDDER WITHIN 5 MINUTES OF CLOSING OF THE AUCTION, THE AUCTION WILL BE EXTENDED BY ANOTHER 5 MINUTES. SUCH EXTENSION WILL BE ALLOWED TO CONTINUE TILL NO QUOTE IS PLACED WITHIN 5 MINUTES OF THE LAST QUOTE OR 30 MINUTES WHICHEVER IS LOWER. PLEASE NOTE THAT IF THERE ARE MORE THAN ONE ITEM IN A SINGLE AUCTION, THE AUTO-EXTENSION WILL BE APPLICABLE TO THE ENTIRE EVENT. IN ANY EVENT THE AUCTION PROCESS DEEMS TO HAVE CONCLUDED BY 90 MINUTES FROM THE START OF THE AUCTION. AUTO-BID FEATURE WILL BE ENABLED FROM THE START TIME OF BIDDING. THIS FEATURE WILL BE EXPLAINED DURING TRAINING.

vii. Price Bid evaluation and award of purchase order

- Successful vendor shall be required to submit the final prices, quoted during the English Reverse (no ties) in the prescribed format after the completion of Auction to State Bank of Indore, duly signed and stamped as token of acceptance without any new condition other than those already agreed to before start of auction.
 - BASED ON THE REVERSE AUCTION THE L1 VENDOR WILL BE THE VENDOR WHO HAS QUOTED THE LOWEST UNITL COST IN THE RESPECTIVE CATEGORY
 - State Bank of Indore reserves the right to reject any or all the bids without assigning any reason whatsoever.
10. During English Reverse (no ties), if no bid is received within the specified time, State Bank of Indore, at its discretion, may decide to revise Opening price / scrap the reverse auction process.
 11. Your bid will be taken as an offer to supply. Bids once made by you, cannot be cancelled / withdrawn and you shall be bound to supply as mentioned above at your final bid price. **Should you back out and not supply as per the rates quoted, State Bank of Indore shall take action as appropriate.**
 12. You shall be assigned a **Unique User Name & Password** by ETPL You are advised to change the Password after the receipt of initial Password from ETPL to ensure confidentiality. All bids made from the Login ID given to you will be deemed to have been made by your company.
 13. You will be able to view the following on your screen along with the necessary fields in the English Reverse (no ties) {Reverse Auction}:
 - a. Leading Bid in the Auction
 - b. Bid Placed by you
 - c. Opening Price.
 - d. Your rank in the auction.
 14. At the end of the Reverse Auction, State bank of Indore will decide upon the winner. State Bank of Indore's decision on award of Contract shall be final and binding on all the Bidders.
 15. State Bank of Indore shall be at liberty to cancel the reverse auction process / tender at any time, before ordering, without assigning any reason.
 16. State bank of Indore shall not have any liability to bidders for any interruption or delay in access to the site irrespective of the cause.
 17. Other terms and conditions shall be as per your techno-commercial offers and other correspondences till date.
 18. You are required to submit your acceptance to the terms / conditions / modality given above before participating in the reverse auction.

Terms & Conditions of Reverse Auction

1. **LOG IN NAME & PASSWORD:** Each Bidder is assigned a Unique User Name & Password by ETPL. The Bidders are requested to change the Password after the receipt of initial Password from ETPL. All bids made from the Login ID given to the bidder will be deemed to have been made by the bidder.
2. **BIDS PLACED BY BIDDER:** The bid of the bidder will be taken to be an offer to execute the work. Bids once made by the bidder cannot be cancelled. The bidder is bound to execute the work as mentioned above at the price that they bid. Should any bidder back out and not make the supplies at per the rates quoted, State bank of Indore and / or ETPL shall take action as appropriate.
3. **LOWEST BID OF A BIDDER:** In case the bidder submits more than one bid, the lowest bid will be considered as the bidder's final offer to execute the work
4. **AUCTION TYPE:** 1) Online Sealed Bid.
2) English Reverse No Ties
5. **DURATION OF AUCTION: 1) Online Sealed Bid:** First there will be an online sealed bid (Initial auction) of 15 minutes duration. The vendor shall be asked to enter the price on Landed Cost Basis to arrive at Start Bid Price as per the tender document. The initial auction shall be carried out initially for 15 minutes so that all the participating bidders can enter their data correctly. In this type of auction vendors shall be allowed to quote once only and will not be able to see the bids of other Bidders as well as the lowest bid for any line item. **2) English Reverse No Ties:** The auction will be of 1 hour duration. In case there is any acceptable bid quoted by any bidder within 5 minutes of closing of the auction, the auction will be extended by another 5 minutes. Such extension will be allowed to continue till no quote is placed within 5 minutes of the last quote or 30 minutes whichever is lower. Please note that if there are more than one item in a single auction, the auto-extension will be applicable to the entire event. In any event the auction process deems to have concluded by 90 minutes from the start of the auction. (THIS SCHEDULE IS TENTATIVE. IF ANY CHANGE IN SCHEDULE, THE SAME SHALL BE COMMUNICATED TO YOU)
6. **BID DECREMENT:** The minimum Bid decrement shall be available to the Bidders at the start of the auction. The bidder can view the same by clicking on the Item details at the start of the auction. The bidder can bid lower than the Lowest Bid in the auction by a decrement, multiple of the minimum Bid decrement or at least of minimum bid decrement plus multiple of Bid Decrement.
7. **VISIBILITY TO BIDDER:** The Bidder shall be able to view the following on his screen along with the necessary fields during English Reverse – No ties Auction:
 - Leading Bid in the Auction
 - Bid Placed by him
 - Rank of the respective bidder

8. **AUCTION WINNER:** At the end of the Reverse Auction, State bank of Indore will evaluate all the bids submitted and will decide upon the winner.

9. **OTHER TERMS & CONDITIONS:**

- **The Bidder shall not involve himself or any of his representatives in Price manipulation of any kind directly or indirectly by communicating with other suppliers / bidders.**
- The Bidder shall not divulge either his Bids or any other exclusive details of State bank of Indore to any other party.
- State Bank of Indore's decision on award of Contract shall be final and binding on all the Bidders.
- State bank of Indore along with ETPL can decide to extend, reschedule or cancel any Auction. Any changes made by State bank of Indore and / or ETPL, after the first posting will have to be accepted if the Bidder continues to access the site after that time.
- ETPL shall not have any liability to Bidders for any interruption or delay in access to the site irrespective of the cause.
- ETPL is not responsible for any damages, including damages that result from, but are not limited to negligence. ETPL will not be held responsible for consequential damages, including but not limited to systems problems, inability to use the system, loss of electronic information etc.

N.B.

- ALL THE BIDDERS ARE REQUIRED TO SUBMIT THE PROCESS COMPLIANCE FORM (GIVEN BELOW) DULY SIGNED TO M/S E-PROCUREMENT TECHNOLOGIES PVT. LTD, AHMEDABAD.
- **ALL THE BIDDERS ARE REQUESTED TO ENSURE THAT THEY HAVE A VALID DIGITAL CERTIFICATE WELL IN ADVANCE SO AS TO CONFIRM THE PARTICIPATION.**
- AFTER THE COMPLETION OF THE AUCTION EVENT, ALL THE BIDDERS HAVE TO SUBMIT THE PRICE BREAKUP IMMEDIATELY TO M/S E-PROCUREMENT TECHNOLOGIES PVT. LTD, AHMEDABAD FOR FURTHER PROCEEDINGS.

Process Compliance Form

(The bidders are required to print this on their company's letter head and sign, stamp before faxing)

To

e-Procurement Technologies Pvt. Ltd. (abcprocure)
B-705, Wall Street - II,
Opp. Orient Club,
Nr. Gujarat College,
Ahmedabad - 380 006.
Gujarat State, India

Sub: Agreement to the Process related Terms and Conditions for the Reverse Auction

Dear Sir,

This has reference to the Terms & Conditions for the Reverse Auction mentioned in the Tender document No. 007/2010 for Procurement of Hardware & Software for CBS branches/offices All over India.

This letter is to confirm that:

- 1) The undersigned is authorized representative of the company.
- 2) We have studied the Commercial Terms and the Business rules governing the Reverse Auction as mentioned in RFP of State Bank of Indore as well as this document and confirm our agreement to them.
- 3) We also confirm that we have taken the training on the auction tool and have understood the functionality of the same thoroughly.
- 4) We confirm that State Bank Group and ETPL shall not be liable & responsible in any manner whatsoever for my/our failure to access & bid on the e-auction platform due to loss of internet connectivity, electricity failure, virus attack, problems with the PC, any other unforeseen circumstances etc. before or during the auction event.
- 5) We understand that in the event we are not able to access the auction site, we may authorize ETPL to bid on our behalf by sending a fax containing our offer price before the auction close time and no claim can be made by us on either State Bank Group or ETPL regarding any loss etc. suffered by us due to acting upon our authenticated fax instructions.
- 6) I/we do understand that ETPL may bid on behalf of other bidders as well in case of above mentioned exigencies.

- 7) We also confirm that we have a valid digital certificate issued by a valid Certifying Authority.
- 8) We also confirm that we will fax the price confirmation of our quoted price as per prescribed format requested by State bank of Indore / ETPL within 24 hrs.
- 9) We, hereby confirm that we will honour the Bids placed by us during the auction process.

With regards

Signature with company seal

Name –

Company / Organization –

Designation within Company / Organization –

Address of Company / Organization –

- **Sign this document and Fax at [+91 - 079 - 4001 6876](tel:+91-079-40016876)**

To,

e-Procurement Technologies Pvt. Ltd. (abcprocure)
B-705, Wall Street - II,
Opp. Orient Club,
Nr. Gujarat College,
Ahmedabad - 380 006.
Gujarat State, India

Sub: Final price quoted during reverse auction - Procurement of Hardware & Software for CBS Branches/Office all over India.

Ref : 1. Reverse Auction dt. _____
2. Our Offer No. _____ dt.

Dear Sir,

We confirm that we have quoted the following item-wise prices per unit:

Category	Unit Price (In Rupees)
Item-1 (Server -I)	
Item-2 (Server - II)	
Item -3 (Work-station)	
Item- 4 (High-speed Dot Matrix printer)	
Item-5 (Dot Matrix, 80 Col Printer)	
Item – 6 (Passbook Printer)	
Item – 7 (Laser Printer)	
Item –8 (Flat Bed Scanner)	

Thanking you and looking forward to the valuable order from State bank of Indore .

Yours sincerely,

For _____

Name:
Company:
Date:
Seal:

CONTACT INFORMATION

E-PROCUREMENT TECHNOLOGIES PVT. LTD.	STATE BANK OF INDORE
<p data-bbox="235 716 730 772">E-PROCUREMENT TECHNOLOGIES PVT. LTD. AHMEDABAD</p> <p data-bbox="235 808 795 926">Fax:- 91 - 079 - 4001 6876 Tel.:- 91 - 079 - 4001 6860 / 6861 / 6863 / 6864 / 6869 / 6877</p> <p data-bbox="235 1020 625 1115">Ms. RICHA PANDIT MOB: 0 – 98256 64997 EMAIL: RICHA@ABCPROCURE.COM</p> <p data-bbox="235 1173 625 1268">MR. PARIN DESAI MOB: 0 – 93745 19754 EMAIL: PARIN@ABCPROCURE.COM</p>	<p data-bbox="823 716 1096 867">STATE BANK OF INDORE IT SERVICES DEPT HEAD OFFICE 5 Y.N ROAD INDORE 452 003</p> <p data-bbox="823 898 1242 993">MR.A.PATIL MOB: 9425067020 E-MAIL ID: SBNITS@SBINDORE.CO.IN</p>